



NATIONAL ELECTRIFICATION ADMINISTRATION

"The 1st Performance Governance System-Institutionalized National Government Agency"
57 NIA Road, Government Center, Diliman, Quezon City 1100



Management System
ISO 9001:2015



www.tuv.com
ID 9105082030

JAN 26 2023

OFFICE ORDER No. 2023-029
Series of 2023

Effective immediately, in exigency of the service and in connection with Office Order Nos. 2017-222, 2022-039, 2022-264 and 2022-291, the NEA Agency Hotline 8888 or Citizens' Complaint Center is hereby reconstituted.

The following NEA officials and employees are hereby designated as:

Permanent Focal Person (PFP)	:	Ernesto O. Silvano, Jr.
Alternate Focal Person/s (AFPs)	-	EC Concerns : Nollie B. Alamillo
	-	NEA Concerns : Jona E. Andal
Technical Officer/s	-	EC Concerns : Louise Dominique L. Ragudo
	-	NEA Concerns : Adamai J. Clavero

All expenses to be incurred in the performance of their duties shall be charged against the proper funds of this Office subject to the usual accounting and auditing rules and regulations.


ANTONIO MARIANO C. ALMEDA
Administrator

NATIONAL ELECTRIFICATION
ADMINISTRATION
Office of the Administrator



NEA-OA271058